Q. How will the Delaware Division of Motor Vehicles be notified I completed a defensive driving course?

A. Your course completion will be electronically loaded to your driving record within 48 hours of completing the course.

Q. Will the three-point credit automatically be deducted from my driving record?

A. No. The three-point credit is applied to future violations in certain situations. Contact Driver Improvement for a detailed explanation, 302-744-2509.

Q. Why are the timers on each webpage set for such a long period of time?

A. 2 DE Reg 2224 requires a minimum of six hours instructional time for a basic defensive driving course and three hours for a refresher course. The defensive driving course provider has the flexibility to choose how to allocate the time.

Q. When and where are defensive driving classes held?

A. A complete list of approved defensive driving providers along with their contact information can be found on our website. Locations, dates, and times vary for each provider. https://www.dmv.de.gov/services/driver_services/defensive_driving.shtml

Q. I lost my defensive driving certificate, how do I obtain another copy?

A. You must contact the defensive driving provider directly; there may be a cost associated with this request. If you do not remember the provider, please contact the Division of Motor Vehicles at 302-744-2509 for this information.

Q. When do I take the refresher defensive driving course?

A. The refresher course can be completed no less than two years and six months after the initial defensive driving course, but no more than five years after the initial course.

Q. My insurance company will not offer a discounted rate on my insurance, are they required to do so?

A. If you completed a defensive driving course from a provider that is approved by the Delaware Division of Motor Vehicles, yes. According to 18 DE Reg 607, insurance companies are required to offer a discount. If you have additional questions or concerns, please contact the Department of Insurance directly at https://insurance.delaware.gov/ or 1-800-282-8611.