September 1, 2021

Greetings,

The Visor Communication Card makes interactions between the officers and persons, who are deaf or hard of hearing, more effective communication. It also assists the person in understanding the actions during the traffic stop or other reasons to reduce misunderstanding and confusion.

It is designed to fit under the vehicle's sun visor, in a bag or backpack, or on a passenger seat for easy access.

The visor communication card started to offer in 2009 through the Delaware Office for the Deaf & Hard of Hearing. In 2020, the Deaf Outreach Inc. re-developed a visor communication card project in collaboration with the Delaware Office for the Deaf & Hard of Hearing, the Delaware Association of the Deaf, the Independent Resources Inc., the State Council for Persons with Disabilities, the Delaware Police Chief's Council, and the Delaware Division of Motor Vehicle.

To request a visor communication card, please fill out the *Request for Visor Communication Card* form found on the next page. Visor cards are limited to Delaware residents.

Sincerely,

Loretta J. Sarro

Loretta J. Sarro
Public Information Officer

Request for Visor Communication Card Form

[Front]

[Back]

The contact information is confidential.

Please Print (* indicates required)

*   **New Castle County**   **Kent County**   **Sussex County**

* **Name:** _____

* **Address:** _____

* **City:** _____   * **State:** DE   * **Zip Code:** _____

   Phone: _____

   Email: _____

* **I hereby certify that I am Deaf or Hard of Hearing** _____
                                                   Initial

Number of visor cards requested (max 2 each):

      Visor Communication Card (5" x 7")

      Wallet Communication Card (Folded - 3.4" x 2", Full size – 3.4' x 6.3")

Please send the request form to Loretta.Sarro@delaware.gov, fax: 302-736-9197 or

Mail to: Delaware Office for the Deaf & Hard of Hearing
           Delaware DOL - Division of Vocational Rehabilitation
           4425 North Market Street
           Wilmington, DE 19802-1307

If you have any questions about this application, please contact Loretta Sarro at 302-504-4741 or email: Loretta.Sarro@delaware.gov.

Last revised: September 1, 2021